PUBLIC UTILITIES AND PUBLIC TRANSPORTATION Telephone and Telegraph Service: Revise Provisions Regulating Telemarketing to Residential Telephone Subscribers to Include Telemarketing to Mobile and Wireless Subscribers; Revise Legislative Findings, Definitions, and the Prohibition of Telephone Solicitation to Certain Subscribers; Revise Provisions Relating to a Database of Subscribers Who Object to Telephone Solicitations and Fees in Connection Therewith; Provide a Penalty for Unlawful Compilation or Dissemination of Information from this Database;
Revise Procedures for Persons Making Telephone Solicitations

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PUBLIC UTILITIES AND PUBLIC TRANSPORTATION

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CODE SECTION: O.C.G.A. § 46-5-27 (amended)
BILL NUMBER: SB 272
ACT NUMBER: 211
SUMMARY: The Act allows mobile or wireless telephone subscribers to add their numbers to the state’s “no-call” list, which under certain circumstances prohibits telemarketers from contacting those numbers. The Act also allows the Public Service Commission to set the fee of up to, and including, $5 for placing numbers on the list. Further, it provides the Public Service Commission discretion to establish an appropriate fee for access to the list by persons or businesses wishing to make telephone solicitations. Finally, the Act makes unauthorized disclosure of the information a misdemeanor, punishable by a fine of up to $1000.

EFFECTIVE DATE: July 1, 2003
History

On April 2, 1998, the Georgia General Assembly passed HB 71, enacting Code section 46-5-27. The new Code section created a "no-call list." Those individuals who do not want to receive solicitation calls at home place their personal home telephone numbers on this list. Through the creation of the no-call list, the General Assembly sought to balance the individual's privacy interests in his home and the telemarketer's commercial free speech rights. Consequently, with few exceptions, telemarketers cannot call a subscriber to the list to solicit business. These exceptions include: (1) persons or entities that have the subscriber's permission, (2) persons or entities that have a prior or current business or personal relationship with the subscriber, and (3) charities.

The Code section only applied to "residential subscribers." Noticeably missing from the Code section was any reference to mobile or wireless telephones. Yet, with the growing popularity of these telephones, telemarketers are increasingly targeting them. No-call lists in various states have made this practice even more popular. The practice of specifically targeting mobile telephones is highly controversial, even within the telemarketing industry itself, because subscribers pay for the costly minutes used up by unwanted, unsolicited telephone calls.

1. See 1998 Ga. Laws 505, §§ 1, 3 (formerly found at O.C.G.A. § 46-5-27 (Supp. 2002)).
3. See id. This Code section required the PSC to establish this list by January 1, 1999 and to maintain it. Id.
5. See 1998 Ga. Laws 505, § 1, at 507 (formerly found at O.C.G.A. § 46-5-27(c) (Supp. 2002)).
7. See 1998 Ga. Laws 505, § 1, at 507 (formerly found at O.C.G.A. § 46-5-27 (Supp. 2002)).
8. See id.
10. Telemarketers Tap Cellphones, supra note 9.
Georgia citizens complained about this practice to the Georgia Public Service Commission.\(^2\) In response to these complaints, Public Service Commissioner H. Doug Everett worked with Georgia legislators to draft and pass SB 272.\(^3\)

**SB 272**

Senators Mitch Seabaugh of the 28th district, Regina Thomas of the 2nd district, and David Shafer of the 48th district sponsored SB 272, which was assigned to the Senate Regulated Industries and Utilities Committee on March 24, 2003.\(^4\) As originally drafted, the bill referred to mobile and wireless telephones collectively as “cellular” telephones.\(^5\) At the Senate Committee hearing, representatives of the mobile telephone industry testified that “mobile or wireless” were the more accurate terms.\(^6\) The Senate Committee proposed and adopted an amendment to the bill that changed every reference of “cellular” telephone to “mobile and wireless” telephone.\(^7\) The Senate Committee favorably reported the bill on March 27, 2003.\(^8\)

On April 7, 2003, Senator Seabaugh presented the bill to the full Senate.\(^9\) The Senate adopted the Committee amendment and then, with very little discussion, unanimously passed the bill by a vote of 48 to 0.\(^10\) The bill was introduced in the House on April 8, 2003, and submitted to the Public Utilities and Telecommunications Committee,

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President H. Robert Wientzen as saying, “We don’t think Americans are going to be tolerant of calls to cell phones”).


from which it was favorably reported, without amendment, on April 11, 2003.\textsuperscript{21} On April 22, 2003, Representative Carl W. Rogers, Sr. of the 20th district presented the bill on the House floor, and it passed by a vote of 160 to 0.\textsuperscript{22} There was no significant opposition to the bill.\textsuperscript{23} The Governor signed the bill into law on June 2, 2003.\textsuperscript{24}

\textit{The Act}

The Act amends Code section 46-5-27 by making it possible to add mobile and wireless telephone numbers to the Georgia no-call list.\textsuperscript{25} The Act strikes subsections (a) through (g) and replaces them with new subsections (a) through (g).\textsuperscript{26}

In new subsection (a), the General Assembly recognized a right of privacy in individuals, striking the language that limited the right of privacy to “the home.”\textsuperscript{27} To achieve the bill’s purpose, the General Assembly inserted the words “mobile” and “wireless” in every necessary place in subsections (b), (c), (d), (e), and (g).\textsuperscript{28}

The Act strikes old subsection (e) in its entirety and replaces it with new subsection (e), which is further divided into paragraphs (1) and (2).\textsuperscript{29} Previously, the subsection mandated that the Public Service Commission charge a $5 fee to individuals who wished to have their home telephone numbers added to the list.\textsuperscript{30} Further, it mandated that the Commission charge telemarketers $10 per year for access to the list.\textsuperscript{31} The new language gives the Commission discretion in the

\begin{footnotesize}
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\item[23.] See House Audio, supra note 22.
\item[30.] See 1998 Ga. Laws 505, § 1, at 508 (formerly found at O.C.G.A. § 46-5-27 (Supp. 2002)).
\item[31.] See id.
\end{itemize}
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amount of the fees imposed. Under new subsection (e), the Commission may charge individual subscribers any fee up to $5 and may charge telemarketers any fee for access.

The Act also splits subsection (f) into paragraphs (1) and (2). New paragraph (1) preserves the old subsection (f) in its entirety. New paragraph (2) makes it a misdemeanor to “knowingly compile or disseminate or compile and disseminate information obtained from the [database] for any reason other than those legitimate purposes established by law.” This subsection further provides that the punishment for each offense is “a fine not to exceed [$1000]” and that “[e]ach instance of an unauthorized disclosure of information from the [database] shall constitute a separate offense.”

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37. Id.